



Return Policy

NOT SATISFIED:

Once you have received your painting after purchase, and you are unhappy with your painting, you may return it within five business days.

Once you have contacted me for the return of your painting, I will email you my mailing address for which you can return the painting to.

For returning your painting, you must package the painting in exactly the same way you received it. This ensures I receive the painting in acceptable condition.

Return shipping fees are the customer's responsibility. And once I have received the painting in perfect condition, we can proceed with a refund (excluding original shipping charges). Or, you may choose an alternative piece of my artwork of same or similar value as your previous returned painting.

SHIPPING DAMAGE:

If artwork is damaged in any way during third-party shipping, please contact me immediately. Please email me photos of the damage and an explanation of your purchase so that I can file an insurance claim. You may choose a new piece of artwork of the same or similar price to your damaged piece, or I can issue you a refund.

TRIAL:

If you would like to see how a painting might look in your space before purchasing, feel free to take a clear, level, and open photo of the space in which you wish to trial a painting with and email it to me. As well as the correct measurements of your chosen wall. Then, I will Photoshop the painting into your space so you can see how it will look.

COMMISSIONS:

During a commission you are given many opportunities to make changes throughout the artwork's development. Therefore, if you decide not to take ownership of the artwork, your initial 50% deposit is non-refundable, (there are also no exchanges). If you wish to return the artwork, you will forfeit the 50% deposit and shipping costs as your responsibility as the customer.

If you have questions about the commission returns policy, please don't hesitate to contact me.

Email: info@amandasharpart.com